



# Funds Distribution Report

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**Recipient Organization:**  
**Crisis Connections**

**Mailing Address:**  
PO Box 19612  
Seattle, WA 98109

**Contact:**  
(206) 461-3210  
<https://crisisconnections.org>

**Organization's General Goals:**

Our mission is to foster resilience and well-being for all by connecting people to accessible and compassionate support. We operate over 10 programs within Washington State for individuals, professionals and organizations in need of whole person support during the most difficult times of their lives.

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<b>Date of Award:</b>	<b>Level:</b>
2025 Q1	\$2,501 to \$5,000

For more information, please read the attached report from Crisis Connections.

8802 27th Ave NE  
Tulalip, WA 98271  
**TulalipCares.org**

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February 3, 2026

Tulalip Tribes Charitable Fund  
8802 27<sup>th</sup> Ave NE  
Tulalip, WA 98271

Dear Marilyn,

I hope this letter finds you well. Crisis Connections is grateful for the [REDACTED] grant received in May 2025. The Tulalip Tribes Charitable Fund's generosity helped our staff and volunteers empower and support thousands of Washingtonians when they needed compassionate and reliable help the most.

Your contribution helped us assist thousands of community members weekly, providing hope, healing, and the resources they need to resolve and prevent future crises. Across our ten programs, during 2025, Crisis Connections answered 480,374 people throughout Washington State who reached out for support via text, calls, and chat.

As the "front door" to the health and human services system, our trained staff and volunteers listen with compassion and provide individualized resource referrals or peer connection for each person. We work tirelessly to make sure no one faces life's challenges alone. Whether we are connecting a client to necessary behavioral health or social services, such as a mobile crisis team, financial support to prevent eviction, or a lifeline for those struggling with suicide ideation, we answer their call.

Thank you for supporting Crisis Connections and our unique, lifesaving programs. We are so grateful for the Tulalip Tribes Charitable Fund partnership. United, we can help our most vulnerable community members in their darkest moments and guide them to address, prevent, and recover from crises. We deeply value our partnership and cannot accomplish our work without you. Please call if you would like to talk further or arrange a site visit. We look forward to continuing to work together to better our community through compassion and resource-sharing.

Thank you,



Michelle McDaniel  
CEO of Crisis Connections  
ph. 206-333-8701 | [mmcdaniel@crisisconnections.org](mailto:mmcdaniel@crisisconnections.org)

It is with deep gratitude that Crisis Connections provides this report to the Tulalip Tribes Charitable Fund to share the impacts of your ██████ grant received in May 2025.

Crisis Connections understands that providing preventative intervention resources is the best way to prevent societal disparities, associated public costs, and negative community health impacts. Therefore, we specially train our dedicated volunteers and staff to stand at the forefront of these challenges, offering a critical lifeline to those in need by providing access to understanding, non-judgmental support tailored to the unique needs and lives of those who reach out.

**From January through September 2025, Crisis Connections served 221,629 people across Washington State who reached out for support. We assisted 54,706 behavioral health professionals with their clients, had 177,279 people find help via our public e-resource database, and placed 276,588 referrals to vetted health and human-service programs.**

Crisis Connections makes sure people know there is never a wrong reason to reach out, and that they never have to face life's challenges alone. Many of our lines operate 24/7/365 and all are available for interpretation in over 150 languages. Our specialists will ask a few questions to understand the callers' situation better and without judgement. They then listen, help the person process their feelings, connect them to resources, and create a feasible plan for short- or long-term resilience. Our clients most frequently need help dealing with crises such as:

- Housing and shelter needs or avoiding eviction
- Locating food or food benefits
- Connecting to government and legal services
- Locating medical/mental health services
- Accessing educational or employment opportunities
- Navigating suicidal ideation
- Coping with the effects of depression and anxiety
- Walking the path of addiction recovery
- Securing domestic violence resources
- Locating utility assistance
- And so much more

Every call to Crisis Connections is a unique individual with a unique story. Whether it's a struggling teen, a senior worried about rent, or a veteran battling loneliness, there is never a wrong reason to reach out. When a person contacts us via text, chat, email, or phone, a real caring person will answer—providing free, confidential support. Our helplines are staffed by real people, never Artificial Intelligence or robot menus. We offer compassion, insight, and solutions tailored to each caller's needs.

Because of your support, individuals who are overwhelmed by the weight of depression, stress of feeding their families, and the need to just speak with a compassionate, non-judgmental person were able to find support. Recently, one caller perfectly summarized how healing a single phone call can be:

***“My depression is so bad some days I just go back to sleep and struggle to figure out what steps to take to get help...Knowing that I can call and get a list of resources put together for me is so empowering. What you have given me is hope, and that is a precious commodity.”***

Another caller said,

***“I'm elderly and don't understand how to use the computer well. You guys are great, I can simply ask a question, and you always provide an answer for me. Thank you.”***

The social and economic pressures facing the most vulnerable members of our community grow more extensive and more pressing every day. Due to budget cuts by the federal government, Washington chose to

consolidate its 211 call centers from five down to one. In August 2025, Crisis Connections was awarded this contract and as of January 2026, we became the sole operator for 211 in Washington State.



Additionally, in December of 2025, Crisis Connections celebrated the one-year anniversary of its Mobile Rapid Response Crisis Team (MRRCT) Dispatch Program. This program provides in-person support 24 hours a day, seven days a week, to adults experiencing an active behavioral health crisis anywhere in King County. When an individual contacts 911, the regional crisis line, or 988, the call specialists will determine if the situation could be assisted by an in-person intervention with a mental health team. If the caller agrees, then a two-person team, consisting of mental health professionals, will respond within two hours. These professionals help resolve the client’s crisis by finding the least restrictive alternatives, refer individuals to resources that assist with crisis resolution, and assess individuals for any safety risks. In April of 2025, Crisis Connections expanded this dispatch program to include specialized responders for kids and youth, aged 3-18, who are experiencing a behavioral health crisis. Since its launch, Crisis Connections specialists have referred 6,587 people across King County to the Mobile Crisis Dispatch Team, resulting in 6,360 dispatches.

Because of our partnership, individuals such as these have experience tangible, life-altering help. With the increase in inflation, housing prices, changes in political leadership, and an ongoing mental health crisis, people in Washington need compassionate and free support more now than ever. Crisis Connections is here for all of it. We don't just help in moments of danger—we help people before it becomes an emergency. Crisis Connections is dedicated to being a reliable and trustworthy support system for anyone facing an emotional, financial, or physical crisis. You make moments like this possible,

***“What really surprised me was how much better I felt afterward. I could focus on other things and felt like a weight was lifted. Things are still a bit foggy, but I can now see the light.”***

Thank you again for your partnership in 2025—together we have supported thousands of people across our community, helping to make resilience and well-being accessible to everyone who calls Washington State home. We are grateful to count you as part of our community of supporters and hope to continue our partnership with the Tulalip Tribes Charitable Fund in 2026.