



Funds Distribution Report

Recipient Organization:
Issaquah Food and Clothing Bank

Address:
179 1st Ave SE
Issaquah, WA 98027

Contact:
(425) 392-4123
<https://www.issaquahfoodbank.org>

Organization's General Goals:

The Issaquah Food & Clothing Bank provides support to hundreds of families each week. They provide case management, youth feeding programs, a Groceries-to-Go food delivery program, holiday gift programs, school supplies, toiletries, and more to local families in need of a helping hand.

Date of Award:	Level:
2019 Q2	\$500 to \$2,500

For more information, please read the attached report from Issaquah Food and Clothing Bank.

8802 27th Ave NE
Tulalip, WA 98271
TulalipCares.org



2019 Grant Report to the Tulalip Tribes Charitable Fund

Thank you to the Tulalip Tribes Charitable Fund for generously supporting Issaquah Food & Clothing Bank (IFCB) in 2019. Your grant of █████ contributed to support for our Groceries to Go (G2G) program, bringing custom food orders to homebound individuals and families across our region. Demand for IFCB's services has grown between 2016 and 2019 and in multiple ways. Visits to our food and clothing bank show steady growth year over year, roughly 6% average increase. Usage of our mobile food, youth feeding, and case management programs have increased by an average of 47% each year in the same time period. Support from the Tulalip Tribes Charitable Fund was instrumental in helping to support our community during this time.

Part 1: Groceries to Go - Highlights from 2019

In 2019, G2G made 4,623 food deliveries – representing a 27% increase over 2018. By the end of the year, we were serving 105 households per month, a 16% increase from the year before. Our dedicated volunteers continued to drive our growth - we saw close to a 30% increase in packing assistance for G2G.

Increased grant funding for G2G, including your support, helped make it possible to increase both our staff capacity and our food purchasing. In July 2019, we hired a new full time staff member who commits 50% of his time to G2G operations. Moreover, we shifted to providing a significantly larger percentage of fresh goods in each delivery, including a wide variety of produce options purchased directly by IFCB. The ability to purchase food is especially important for G2G recipients because dietary needs are often a high priority for those experiencing health issues, and it often requires types of food that are not typically donated to the food bank otherwise.

Part 2: Overall Impact and Innovation

Across the organization, IFCB is seeing continued increases in our service use, as we are able to support more people in broader ways. IFCB also continually improves our service as we grow and adapt to the needs of our community, and some examples of this are described below.

2019 Impact

Volunteers		
1,200+ Volunteers	26,000+ Hours	22% increase over 2018

Food Bank	
3,501 Individuals served 22% increase over 2018	61% Seniors and children

Mobile Food Programs		
Groceries to Go		Mobile Food Bank
4,623 Deliveries made	27% increase over 2018	864 services provided the 1 st year of the program

Case Management Services	
547.25 hours providing assistance	28 home visits for Groceries to Go intake

2019 Program Changes and Innovations

As part of a grant from the City of Issaquah, IFCB installed a second refrigerator dedicated to G2G storage. This allowed us to greatly expand our capacity to store perishable goods as we increased the number of deliveries and households served throughout the year. With doubled fridge space, and increased funding to purchase a higher quantity of perishable goods, we were better prepared to increase distribution across the area. Additionally, our increased staff capacity throughout 2019 was invaluable to the expansion of this program.

It is worth noting that due to the COVID-19 pandemic, the standard G2G custom ordering model has been temporarily suspended and G2G clients are receiving the same offerings provided to those coming to our building. However, one of the things the pandemic has reinforced is that IFCB is well-practiced at nimbly shifting or altering service delivery in order to best support the community and achieve our mission in the most efficient and safest way possible. We plan to return to our custom ordering model as soon as COVID-19 restrictions and our operations model allows.

Part 3: Organizational Updates from 2019

In 2019, we carefully re-evaluated the infrastructure required to efficiently address the growing need in our community and prepare for a capital campaign in an effort to expand our facility size. With a restructuring of program and operations staff roles and responsibilities, we addressed some of these infrastructure needs by hiring a new team member, a Development & Communications Assistant.

As our development capacity grows, we've been able to increase government, corporate, and private grant support as well as better steward our individual donors, which make up almost 60% of our revenue. In 2019, our annual Recipe for Hope fund raising event grew by 100 guests and our annual Turkey Trot saw 600 additional participants. Overall in 2019, we raised 17% more than the previous year.

Progress on our capital campaign is pending the identification of a viable location. We have been in talks with Eastside Fire & Rescue about their headquarter facility space since early 2019, and hope to continue to make progress on that front when COVID-19 issues allow everyone to re-direct attention to long-term projects. Because we are limited by our existing 5,000 square foot building, the identification of a facility that will enable us to expand is crucial to our continued ability to meet the growing need in the community.

Thank you to the Tulalip Tribes Charitable Fund once more for being such a critical partner during such a challenging time for our region. We appreciate your partnership in serving the community, because together we can do so much more to help individuals and families thrive.