



# Funds Distribution Report

## Recipient Organization:

**Lahai Health**

## Address:

19820 Scriber Lake Rd, Suite #2  
Lynnwood, WA 98036

## Contact:

(206) 363-4105  
<https://lahai.org>

## Organization's General Goals:

Lahai Health is the largest and only free comprehensive primary care clinic serving people who are uninsured and living on low incomes in the Puget Sound. Our volunteers donate their time and talents to care for our community and ensure that everyone has access to quality care.

## Date of Award:

2024 Q2

## Level:

\$500 to \$2,500

For more information, please read the attached report from Lahai Health.

8802 27th Ave NE  
Tulalip, WA 98271

**TulalipCares.org**

Disclaimer: This report may be a summary of content provided by the recipient, not always complete quoted material.

# Lahai

## HEALTH

15 August 2025

**Tulalip Tribes Charitable Contributions**  
**8802 27th Ave NE**  
**Tulalip, WA 98271**

**RE: Lahai Health Report – Q2 2024 14.2**

Dear Tulalip Tribes Council,

I am writing to express our immense gratitude for your support of Lahai Health's new mobile clinic site on Casino Road in Everett. The new mobile site officially opened to patients in September 2024. Weekly clinics at this location have enabled Lahai Health to significantly expand access to care. It is with gratitude that we share our project report with you.

**Progress and Results**

In 2024, Lahai Health supported 1,716 patients through a total of 4,613 appointments through our medical, dental, and mental health counseling teams. Our medical team specifically provided comprehensive care to 1,320 unduplicated patients at 2,156 appointments. These appointments were facilitated by our network of 424 volunteers that provided 19,278 volunteer hours in 2024. The Casino Road Clinic has enabled Lahai Health to expand appointment availability, which has helped to reduce our appointment waitlist and improve access to healthcare for our patients.

Your support enabled Lahai Health to serve a diverse patient population who would have otherwise not had access to healthcare. 83% of Lahai Health's medical clinic patients speak a language other than English and 99% live on very low or low incomes (below 50% Area Median Income). According to post-appointment surveys, 53% of Lahai Health's patients reported that without our clinic they would have no access to healthcare and 23% indicate they would seek care at an Emergency Room. Your generous support filled a critical gap in the healthcare system. In addition to the medical care patients receive, our volunteers also support patients to access additional support. According to post-appointment surveys, our volunteers have assisted patients in receiving support such as follow-up care, completing paperwork, accessing food and transportation resources, accessing medications through pharmacy discounts, and emotional support.

Core to Lahai Health's model of care, 100% of patients at these appointments received support from a Nurse Case Manager. Nurse Case Managers work to ensure that patients can access additional health services including specialty care, discounted prescriptions, labs and imaging,



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Hope & Health for Underserved People

and other community supports. This robust network of referral partners enables patients to receive treatment, manage chronic disease, and prevent future health issues.

### **Successes and Challenges**

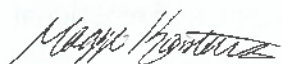
The weekly clinic on Casino Road is strategically located in proximity to where many of our patients live and work. Additionally, our partner Connect Casino Road provides numerous complementary programs that enable our patients to access a wide array of supports. This strategic partnership garnered significant media attention, including being featured in the [Everett Herald](#), [KOMO News](#), and [My Everett News](#). We are grateful for the opportunity to partner with the community on Casino Road to ensure that all of our neighbors have the opportunity to receive quality and compassionate healthcare.

Lahai Health has been working to improve our systems for receiving feedback from our patient population. In January 2025, Lahai Health facilitated a patient experience survey. We were grateful that 96% of our patients indicated that they would refer their family and friends to Lahai Health for healthcare, 92% of patients indicated that they are very satisfied with the care that they receive, and 92% gave their provider a five-star rating for including them in making decisions about their medical care. We are committed to continually receiving input from our patients on how we can improve and what other social determinants of health are impacting their lives.

We are excited to continue to expand our services in Everett. In 2024, Lahai Health received a grant to replace our aging mobile clinic. Our new mobile medical clinic will be delivered in 2026, and we are committed to continuing to provide high quality and compassionate healthcare for years to come. This new clinic will enable us to offer expanded services at the Casino Road clinic and other mobile clinic sites.

We are grateful to Tulalip Cares for your generous support for this project. We have attached a couple of photos of this project to the report. Please let us know if you have any questions.

Sincere thanks,



Maggie Konstanski, Senior Operations Director



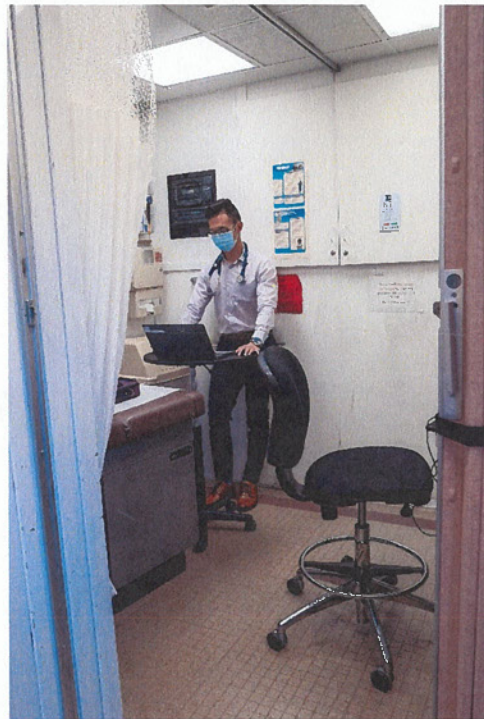
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Hope & Health for Underserved People





*Lahai Health's Mobile Medical Unit parked at  
Connect Casino Road*



*Provider preparing to see patients at the at  
Bethany Compassion Center on Broadway*

