

Tulalip Charitable Contributions Funds Distribution Report

NAME OF AGENCY: Overlake Medical Center Foundation

DATE OF AWARD: 2018 Q1

ADDRESS: 1035 116th Ave NE., Bellevue, WA 98004

CONTACT: (425) 688-5525, https://www.overlakehospital.org

GENERAL GOALS: Our commitment is to maintaining the highest standards in medical care.

SPECIFIC USE FOR THIS AWARD:

This award went towards support of their administration and programs.

For more information please read the attached report from Overlake Medical Center Foundation.



September 26, 2018

Marilyn Sheldon, Director Tulalip Tribes Charitable Contributions 8802 27th Avenue NE Tulalip, WA 98271-9694

Dear Ms. Sheldon,

Thank you for Tulalip Tribes' generous grant of to support Charity Care for patients at Overlake Medical Center. I am writing to report on the outcome of the program in FY 2018 as well as Overlake's successes in serving the community.

In FY 2018, Overlake adopted a new mission statement: Compassionate care for every life we touch. The Charity Care program is central to achieving our mission. Last year, we provided over \$14 million in charity care to eligible low-income individuals who struggled to pay their medical bills, benefiting over 2,400 patients.

In addition to providing free or reduced-price medical care to people in need, Overlake's focus on quality and safety paid big dividends in FY 2018. Some examples:

Dearest Penny, words cannot describe the gratitude I feel toward the financial assistance you have awarded us! I have always put my health last because of the monetary burden it has on my family. Today I am blessed by one less Drs. bill in the mail because of you. I am sending a small gift of a drawing from my Tyrold son, his image is of gratifide. my Byr old daughter just Scribbles. You have wormed my heart, lighted my load, I can laugh a bit more and cry a bit less. I thank you for your part In my journey as a working wife, man and woman. Sincerely Stephanie 1

Report Code: Q1 2018 14.2

- Healthcare-associated infection rate decreased 53%
- Staff injury rate decreased 26%
- Readmissions decreased 10%

- Patient experience scores increased in spite of major construction/disruption on campus
- Top 100 stroke programs in the country
- Top 5 percent in gynecological surgery
- Ten excellence awards from Healthgrades, including neurosciences, pulmonary, joint replacement, and bariatric surgery
- "Most Wired" designation from Hospital and Health Networks
- "Pillar of the Community" award from the Bellevue Chamber of Commerce
- "A" grades in safety from Leapfrog for 9 of the last 10 reporting cycles
- Cancer Center opened in FY18
- 24/7 endovascular stroke coverage established
- Emergency Department to bed time reduced from 239 minutes to 100 minutes

We are deeply grateful for Tulalip Tribes' commitment to the care of the most vulnerable citizens in our community. We share that commitment and ensure that every patient who comes to our door receives outstanding care without regard for ability to pay. Your support helps make that possible. Thank you.

Most sincerely,

Molly Stearns, Chief Development Officer

Overlake Medical Center Foundation

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