



# Funds Distribution Report

---

**Recipient Organization:**  
**Project Access Northwest**

**Address:**  
1111 Harvard Ave  
Seattle, WA 98122

**Contact:**  
(206) 788-4204  
<https://www.projectaccessnw.org>

**Organization's General Goals:**  
Project Access Northwest collaborates with the health care community to open doors to medical and dental care for low-income individuals with limited access.

---

<b>Date of Award:</b>	<b>Level:</b>
2017 Q1	\$2,501 to \$5,000

For more information, please read the attached report from Project Access Northwest.

8802 27th Ave NE  
Tulalip, WA 98271  
**TulalipCares.org**



Marilyn Sheldon, Director  
Tulalip Tribes Charitable Contributions  
8802 27<sup>th</sup> Ave NE  
Tulalip, WA 98271-9694

## Year End Report (Q3 2018 14.2)

Dear Marilyn,

Project Access Northwest had a terrific 2018 organization-wide and even more so in Snohomish County. In 2018 we set a goal of serving 600 patients in Snohomish County and that number exceeded 1480!

A total of 4331 Snohomish County residents have been served since Project Access Northwest became active there in 2010, almost 35% of those were in 2018. All of our patients met the eligibility criteria for the Project Access Northwest program which mean they live at or below 200% of the FPL. (Note that we have increased our eligibility amount to 300% in 2019 so we can serve more people). In 2018, most patients spoke Spanish (80%) with English being the second most common language (15%). Other languages represented last year across the organization were ASL, Amharic, Arabic, Bulgarian, Cambodian, Cantonese, Creole, French, Hindi, Indonesian, Kmer, Korean, Lao, Mam, Mandarin, Mongolian, Nepali, Oromo, Portuguese, Punjabi, Russian, Somali, Swahili, Tagalog, Thai, Tigrinya, Turkish, Urdu and Vietnamese. Telephonic interpretation is provided for patients when enrolling and scheduling them for appointments. In-person interpretation is provided for appointments and procedures. 71% of our patients last year were female in Snohomish. The vast majority of our patients are between 31 and 56 years old (79%). It is important to note that not one patient was charged for their care – it was completely free to them.

Project Access Northwest maintains a rigorous monitoring system to ensure the effectiveness of all care coordinators from both patient and doctor points of view. We continue to have a very low medical no-show rate of under 5% (4.3% in 2018). This is compared to a 30-40% no show rate that is typical for this population. Our providers absolutely love that our no-shows are so low. This is an important reason that they continue providing their charity care through Project Access Northwest.

In 2017 we were able to start a project with the help of a board member and donated services by West Monroe Partners and we've continued to build on that through 2018 and 2019. We looked at our appointments in Gastroenterology, Orthopedics and Podiatry and either modeled based on sufficient sample size, or actually counted and totaled the value of the medical care patients in these specialties are receiving. For every \$325.00 we spend on patient care (that is the cost per patient across the organization – it is higher in Snohomish), they received 10.7x that amount in Gastroenterology, 14x in Orthopedics and 7x in Podiatry. That is a tremendous return on investment. Of course, these numbers don't factor in the ability to return to work, re-engage in their lives, or the improvement in quality of life after treatment.

In 2018 we made a strategic decision to discontinue our dental program in Snohomish County. After multiple efforts over a number of years, there wasn't an adequate number of volunteer dentists to continue the project.

3/4/19

