



## Tulalip Charitable Contributions Funds Distribution Report

**NAME OF AGENCY:** Shared Housing Services

**ADDRESS:** 901 South 11th Street, Tacoma, WA 98405-4533

**CONTACT:** (253) 272-1532; <http://www.sharedhousingservices.org>

**GENERAL GOALS:** Connecting people and fostering independence through innovative and affordable housing, because everyone needs a place to call home.

### SPECIFIC USE FOR THIS AWARD:

It was in December when Marsha, a single mom with two daughters, contacted Shared Housing Services seeking a safe, stable home. Marsha was fleeing an abusive domestic situation, and was currently couch surfing at a friend's home. We were able to move Marsha and her daughters into a newly remodeled two bedroom unit on our campus on December 22nd, three days before the youngest daughter birthday. We partnered with HomeStart to provide furnishings and household items so that the family would be settled in for Christmas. Today, Marsha has a full-time position as a CAN with a local health care facility and we are working with her to overcome some debt and credit issues so that they will be able to transition into an independent home of their own.

For more information, please see the attached report by Shared Housing Services.





Shared  
Housing  
Services

*Connecting people and fostering independence through innovative and affordable housing, because everyone needs a place to call home.*

June 15, 2016

Marilyn Sheldon, Director  
Tulalip Tribes Charitable Contributions  
8802 27<sup>th</sup> Avenue NE  
Tulalip, WA 98271

RE: Grant Report **Q4 2015 14.2**

Dear Ms. Sheldon,

Let me say thank you again to the Tulalip Tribes Charitable Contributions committee for their support of the \$█████ grant for the general operating support of our three programs; Adult Homesharing Program, Transitional Family Housing Program, and the Youth Host Home Program. The funds received have been put to good use.

In 2015, Shared Housing Services made a commitment to look inward to examine all aspects of the organization to determine how each of its programs, and the agency as a whole, could become more effective and efficient in serving its clients and the community. This commitment began by hiring a new Executive Director last May to head up the assignment. I will save you from the long, arduous process and instead highlight the improvements that we have achieved thus far:

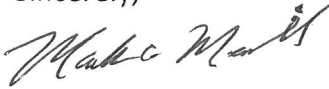
- A 67% reduction in the length of time for the application/intake process in the Adult Homesharing Program.
- Created an electronic database for the clients in the Adult Homesharing program which allows updates and data collection to be much faster and more accurate.
- A 17% increase in Adult Homesharing matches for the first five months of 2016.
- Increased staff skill set and experience through new hirings across all programs.
- Realignment of staff responsibilities in the Youth Host Home program resulting in increased provider training/retention, and faster more in-depth case management for the youth.
- Transitioned two families from the Transitional Family Housing program into permanent, independent housing.
- Completed two full remodels/rehabilitations of two units in the Transitional Family Housing program.
- Launched a new website providing an online application submission option in all programs for the first time.

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[sharedhouseingservices.org](http://sharedhouseingservices.org) • 501(C) 3 Non-Profit Organization

- Installed an in-house graphic design program to allow us to create a full marketing package of posters, flyers, and brochures for both home sharing programs.
- Redeveloped an employee handbook to reflect market changes and organizational policies and procedures.

All of us at Shared Housing Services are pleased and proud of the accomplishments that we have been able to attain these last few months and are thankful for the generous support from community minded organizations such as the Tulalip Tribes that allows us to complete our mission. However, the need for our services has never been greater. The Pierce County Annual Point-in-Time Count this past January showed a 37% increase in unsheltered homelessness since last year. It is statistics like this that drives Shared Housing Services to continue to look for new best practices and new avenues from which we can better serve community members who need safe, affordable housing.

Sincerely,

A handwritten signature in black ink that reads "Mark Merrill". The signature is written in a cursive style with a prominent initial "M".

Mark Merrill  
Executive Director